

Date:

To: **The Transport Commissioner, Shri D. G. Jadhav**
Regional Transport Authority, Mumbai Metropolitan Area
Administrative Bldg., 4th Floor, Govt. Colony,
Opp. Dr. Babasaheb Ambedkar Garden,
Bandra (East), Mumbai - 400 051.

From: Adhikaar Awakened Citizens of Mumbai

Sub: Autorickshaw Fare Card published by RTA Mumbai Metropolitan Region effective from 24 June 2010 and available for download @ www.trafficpolicemumbai.org and www.mahatranscom.in is **INCORRECT and per km rate of Rs. 6.50 increases as distance travelled increases.**

Dear Sir

We would like to confirm the facts that:

1. **The Auto Fare per km decided by RTO / Transport Authority for Mumbai is Rs. 11.00 for the 1st 1.6 km and subsequently Rs. 6.50 per km.**
2. **The Taxi Fare per km decided by RTO/ Transport Authority for Mumbai is Rs. 16.00 for the 1st 1.6 km and subsequently Rs. 10.00 per km.**
3. **The Auto/ Taxi mechanical meters are actually mile-meters, every 1 Re drop on meter is supposed to measure 1 mile = 1.6 km**

The analysis done below for Auto Fare and Taxi fare clearly demonstrates that the day taxi fare is in approximate compliance with the fare rate of Rs. 10 per km, whereas, the day Auto fare table grossly deviates beyond the recommended rate of Rs. 6.50 per km and is thus incorrect and erroneous.

Meter Reading	Physical Distance travelled	Day Auto Fare as published by RTO	Day Auto Fare per km, as per published fare	Day Taxi Fare as published	Day Taxi Fare per km, as per published	Correct Day Auto Fare calculated as per Rs. 6.50 per km	% Over-charge by Auto Fare
1.00	1.6 km	Rs. 11.00	Rs.6.875	Rs. 16.00	Rs. 10.00	Rs. 11.00	0%
2.00	3.2 km	Rs. 24.00	Rs. 7.50	Rs. 32.50	Rs. 10.15	Rs. 22.00	9%
3.00	4.8 km	Rs. 37.00	Rs. 7.70	Rs. 49.50	Rs. 10.31	Rs. 32.00	15.61%
4.00	6.4 km	Rs. 50.00	Rs. 7.81	Rs. 66.00	Rs. 10.31	Rs. 42.00	19.11%
6.00	9.6 km	Rs. 76.00	Rs. 7.91	Rs. 99.50	Rs. 10.36	Rs. 63.00	20.77%
8.00	12.8 km	Rs. 102.00	Rs. 7.986	Rs. 132.50	Rs. 10.35	Rs. 84.00	21.6%
10.00	16 km	Rs. 128.00	Rs. 8.00	Rs. 166.00	Rs. 10.375	Rs. 105.00	22.10%

The above table clearly indicates that the Day Auto fare increases the per km charges as the distance travelled increases, which is totally illogical. Normally, for most public transport, as distance increases, the cost per km would decrease or at the least, remain constant (in this case @ Rs. 6.50 per km)

We request you to take urgent and immediate corrective action and to release an accurate and correct fare tariff card for day/ night fares for auto-rickshaw and also correct the share-auto-rickshaw charges (wherever applicable and fixed by RTO) immediately, in accordance to the Rs. 6.50 per subsequent km.

This is an extremely important matter affecting tens of lakhs of consumers of Mumbai city who use public transport.

We also request you to publish this correction at the earliest in public newspapers as well as on your website: www.trafficpolicemumbai.org and www.mahatranscom.in

Thanking you

Yours Truly

Adhikaar Co-ordinator / name / mobile no

Below signatures are optional & voluntary

Serial no.	Name	Mobile	Sign
1			
2			
3			
4			
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11			
12			

(Annexure I)

AUTORICKSHAW TARIFF CARD


FOR MUMBAI SUBURBAN REGION WITH EFFECT FROM 24th JUNE 2010

- (a) Minimum fare for 1.6 kms. Rs. 11.00
(b) Subsequent 1 k.m. Rs. 6.50
(c) Subsequent 2 k.m. Rs. 13.00
(d) 25% additional fare for journey from 12.00 midnight to 05.00 a.m.

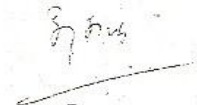
Meter Reading	Fare Payable (Rs.)		Meter Reading	Fare Payable (Rs.)		Meter Reading	Fare Payable (Rs.)	
	Regular	Midnight		Regular	Midnight		Regular	Midnight
1.00	11.00	14.00	4.10	51.00	64.00	7.20	92.00	115.00
1.10	12.00	15.00	4.20	53.00	66.00	7.30	93.00	116.00
1.20	14.00	17.00	4.30	54.00	67.00	7.40	94.00	117.00
1.30	15.00	19.00	4.40	55.00	69.00	7.50	95.00	119.00
1.40	16.00	20.00	4.50	56.00	70.00	7.60	97.00	121.00
1.50	17.00	21.00	4.60	58.00	72.00	7.70	98.00	123.00
1.60	19.00	24.00	4.70	59.00	74.00	7.80	99.00	124.00
1.70	20.00	25.00	4.80	60.00	75.00	7.90	101.00	126.00
1.80	21.00	26.00	4.90	62.00	77.00	8.00	102.00	127.00
1.90	23.00	29.00	5.00	63.00	79.00	8.10	103.00	129.00
2.00	24.00	30.00	5.10	64.00	80.00	8.20	105.00	131.00
2.10	25.00	31.00	5.20	66.00	82.00	8.30	106.00	132.00
2.20	27.00	34.00	5.30	67.00	84.00	8.40	107.00	134.00
2.30	28.00	35.00	5.40	68.00	85.00	8.50	108.00	135.00
2.40	29.00	36.00	5.50	69.00	86.00	8.60	110.00	137.00
2.50	30.00	38.00	5.60	71.00	89.00	8.70	111.00	139.00
2.60	32.00	40.00	5.70	72.00	90.00	8.80	112.00	140.00
2.70	33.00	41.00	5.80	73.00	91.00	8.90	114.00	142.00
2.80	34.00	43.00	5.90	75.00	94.00	9.00	115.00	144.00
2.90	36.00	45.00	6.00	76.00	95.00	9.10	116.00	145.00
3.00	37.00	46.00	6.10	77.00	96.00	9.20	118.00	147.00
3.10	38.00	47.00	6.20	79.00	99.00	9.30	119.00	149.00
3.20	40.00	50.00	6.30	80.00	100.00	9.40	120.00	150.00
3.30	41.00	51.00	6.40	81.00	101.00	9.50	121.00	151.00
3.40	42.00	52.00	6.50	82.00	103.00	9.60	123.00	154.00
3.50	43.00	54.00	6.60	84.00	105.00	9.70	124.00	155.00
3.60	45.00	56.00	6.70	85.00	106.00	9.80	125.00	156.00
3.70	46.00	58.00	6.80	86.00	108.00	9.90	127.00	159.00
3.80	47.00	59.00	6.90	88.00	110.00	10.00	128.00	160.00
3.90	49.00	61.00	7.00	89.00	111.00			
4.00	50.00	62.00	7.10	90.00	112.00			

Note : Luggage charges 50 paise for every package other than a brief case, hand bag, attache case or a bag not less 60X40 cms.in dimension carried by the passenger.

Complaints : For any complaint about refusal, excess fare, rude behaviour against the driver, contact Toll Free No. 1800 22 0110 or write to Regional Transport Office (East), Worli, Wadala or RTO Mumbai (West) at Andheri in writing giving date, time and place of offence, nature of the complaint and vehicle number.


Secretary,
MMRTA, Mumbai (E.)




Secretary,
MMRTA, Mumbai (W.)


Chairman,
Regional Transport Authority,
Mumbai Metropolitan Region.

OPTIONAL TEST (Annexure II)

If the Adhikaar Co-ordinator want to test the fare discrepancy pointed above run by Autorickshaw versus the fare charged, below are the steps to do the same:

Step 1 : Travel from one place to another (a distance of at least 6-7 KMs) on your own vehicle and note down the distance. You could use a vehicle which has 0.1 km readings to reduce errors.

Step 2: Travel on the same route when the traffic is less on an auto rickshaw and note the meter reading and the amount charged to you

Step 3: Check whether the amount paid by you to the auto-rickshaw driver is consistent with the amount you are supposed to pay for the distance travelled.

Details of the test done

Date & Time of Test:

From (describe Road / Building / Area/ Bus stop / start km reading):

To (describe Road / Building / Area/ Bus stop / end km reading):

Distance in km as per personal vehicle reading: (Start speedometer km reading – end reading):_____

Auto Registration no. _____ Meter Reading = _____ x 1.6 km = _____

Fare charged by Auto as per tariff card: _____.

Fare that should be charged for this distance : (= personal km reading x Rs.6.5)_____.

Name / Mobile no/ Sign of Adhikaar Aware Citizen conducting this test

PS: Please follow traffic rules:

- i. This test is voluntary and person undertaking test is responsible for his / her own safety. Waiting time at signal will not significantly change this test result, unless you are into heavy/ peak hour traffic, so preferably do this test during non-peak hours on roads with light traffic.
- ii. Do not try to speed or run slow with the speed of auto, please ensure that you drive safely and as per the laws, ensure that the route followed and the start and end position are same.
- iii. Do not fight or argue with the auto driver, please only take the meter reading and actual fare charged to further compute, and confirm your tests.
- iv. Drive safe and you are responsible for your driving and safety and adherence to local laws. Please do not endanger your or anyone else's life.